

Home Care Agreement – Annexure A

Wesley Mission Queensland Home Care Fee Schedule

This Schedule provides information on the range and cost of care services that you can access through your Home Care Package within your allocated funding level. Our fee schedule is simple and designed to keep your care services affordable. We cater to all levels of Home Care Package (Levels 1-4) and offer a wide range of services which can be tailored to meet your specific needs.

NB: Services delivered as part of your Care Plan are GST-free. Exit fees are not GST-free.

Home Care Package funding as at 20 September 2019					
Home Care Package funding (Basic)		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual (Rounded)	\$8,800	\$15,500	\$33,700	\$51,100
	Per fortnight	\$336.98	\$592.90	\$1,290.24	\$1,955.80
<i>NB: Some clients may be asked to contribute to the cost of care. Further information about the Australian Government Income Tested Care Fees is available on My Aged Care.</i>					
Care Management					
A dedicated WMQ Care Manager will coordinate the delivery of your care and support services.					
Care Management		Level 1	Level 2	Level 3	Level 4
Fully managed by WMQ	Fee per fortnight	\$49	\$89	\$190	\$290
	Approximate hours per fortnight	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours
<i>NB: All Home Care Packages, including those being self-managed, will require some level of care management.</i>					
Other Costs					
Package Management		Level 1	Level 2	Level 3	Level 4
Fee per fortnight		\$35	\$60	\$130	\$195
Exit fee		\$400 will be charged against your funding balance.			
Service management fee		We encourage all our valued clients to utilise Wesley Mission Queensland Care Workers for all their in-home care. If you prefer to use care workers from a different service provider using your Home Care Package, a fortnightly service management fee will apply.			
Applies if you choose to receive services from a different service provider		\$17	\$25	\$65	\$100
Staff travel costs		There is nil cost for a WMQ Care Worker to travel to you.			
		During a service visit, a \$1/km charge applies for travel with a Care Worker, and/or where a Care Worker is undertaking a task on your behalf, unaccompanied.			

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Home and Daily Living				
Support and services	Price/hour			
	Monday to Friday 6am-8pm	Saturday	Sunday	Public Holiday
Personal care	\$58	\$76	\$86	\$86
Housekeeping/cleaning/pet care	\$58	NA	NA	NA
Homecooked meals/meal preparation				
Shopping (accompanied or unaccompanied) Note: additional \$1/km travel cost				
General handyman services / light gardening	\$70	NA	NA	NA
Health and Wellbeing				
Professional nursing services	\$99	\$148.50	\$173.80	\$173.80
Allied Health therapies (Individual support – delivered in your home or centre-based) such as physiotherapy, podiatry, speech pathology, dietetics, occupational therapy, psychology	Per hour	\$115		
Strength training/gym equipment (Individual DIY exercise)	Per visit	\$8		
Physical wellness therapies and/or Mind wellness therapies (Group classes)	Per class	\$25		
Hydrotherapy	Individual/visit	\$132		
	Group/class	\$45		
	DIY exercise/visit	\$13		
Community Connection and Respite				
Respite in your own home (Per hour)	\$58	\$76	\$86	\$86
Respite (Day programs – centre-based)	Per day	\$110		
Respite (Overnight 24 hr – centre-based)	Per 24 hr period	\$300		
Social groups and group outings (centre-based groups or group social outings)	Per day	\$110		
Social support/companionship (individual)	Per hour	\$58		
Transport assistance (Pick up and drop off service) Note: additional \$1/km travel cost	Per hour	\$58		

NB These services are delivered by WMQ staff or another provider. Surcharges apply for weekends and Public Holidays.

For further information about these services, please contact your Home Care Manager or alternatively you can call or email the customer service centre.

Email: contactus@wmq.org.au or feedback@wmq.org.au

Call: **1800 448 448**

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