

EMERGENCY RELIEF

CHRISTMAS COLLECTIONS

RED BAGS

RED BAGS are a collection of non perishable Christmas food items suitable for a Christmas meal.

RED BAGS can be collected starting Monday 6 December 2021 to midday Thursday 23 December 2021. Opening hours are normal – 9.30am to 12.00noon and 1.00pm to 3.30pm Monday to Friday

All you need is to be low income. This can be on Centrelink or on no income and be able to prove it. You also need personal IDs such as photo ID or two other forms of ID.

No appointment is necessary; just drop in as per regular hampers. Please arrive early as we stop doing interviews 30mins before closures times to complete all interviews that are waiting (11.30am and 3pm).

CHRISTMAS PRESENTS

CHRISTMAS PRESENTS are a gift to children under 16yo, **who MUST be in your care**. You must be the parent/guardian with custody of the children to be eligible. You will also need to show proof of low income by Centrelink card or bank statements/income statements. You also need personal IDs such as photo ID or two other forms of ID.

Toy interviews are by appointment only. Toys can be collected during the same time frame as red bags (6 December to midday 23 December). We start booking toy appointments from Tuesday 9 November. **REGISTER YOUR NAME AND DETAILS TO BOOK AN APPOINTMENT.**

The following COVID 19 and safety measures apply for Red Bag and present collection:

- up to 12 people are allowed into the garden waiting area at any one time
- only 3 – 4 people are allowed into the office for interviews at any one time
- an outdoor waiting area for 5 – 6 people with distancing outside of our gates will be set up
- contact tracing is done on all people entering our site
- all COVID 19 questions are asked at the gate before entering the site
- new entry and exit points – enter at our garden gate on Warry St and exit via the new gate on St Pauls Terrace.

Emergency Relief

316 St Pauls Terrace, Fortitude Valley P 07 3216 1579