Wesley Mission Queensland

Understanding the differences between the Commonwealth Home Support Program and Home Care Packages

You've probably come across these two initiatives – The Commonwealth Home Support Program (CHSP) and Home Care Packages (HCP).

What are the key differences?

The key difference between the two care options is, when you describe your level of need, it can determine which initiative you are eligible for.

The table below highlights other key differences between CHSP and HCP.

Commonwealth Home Support Program (CHSP)	Home Care Package (HCP)
 Intended for those requiring 1 or 2 basic services in the short-term Provides entry-level support for people who live at home but could do with some extra assistance Offers a set group of basic services with limited choice and flexibility The services are government subsidised, but you will be asked to contribute to the cost of your care You will have to use multiple providers to deliver your services Your eligibility will be assessed by the Regional Assessment Service (RAS) 	 Intended for those who need more services Four Levels (1 to 4) of package to meet varying levels of need Provides higher levels of support for those with more complex needs Allows you to create a tailored support package that best meets your assessed needs and goals Provides more choice and flexibility with your care and services You select one provider to deliver all your services Your eligibility will be assessed by the Aged Care Assessment Team (ACAT)



Costs and fees

The table below highlights key differences between CHSP and HCP. Please discuss with your home care consultant when deciding which package is right for you

Commonwealth Home Support Program (CHSP)	Home Care Package (HCP)
Providers are allocated funding from the government and provide subsidised services in designated locations.	The government provides funding based on the level of package and you may contribute to various fees.
Part of the costs are covered by the government, and you must contribute an amount.	• Government contribution – the subsidy Fees and costs for services and administration fees
Government contribution – the subsidy	are paid for out of your government subsidy
Goes towards any of the services you need	Your contribution – if applicable
Your contribution	Fees and possible out-of-pocket costs, such as
You will be asked to make contributions to the overall	- A basic daily fee (WMQ does not charge this)
costs	- An income-tested fee, as advised by Services Australia
	- Additional services

To learn more about HCP fees and costs, visit www.wmq.org.au/HCFees

Providers

For CHSP services, you will have to use multiple providers dependent on your requirements.

For HCP, you benefit from being able to use one provider for all your aged care services, dependent on your circumstances.

Still have questions?

Reach out to the Wesley Mission Queensland team and we can help you at any stage.

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www.wmq.org.au/homecare



