

Support at home fees explained

Approved after 12 September 2024



The Support at Home program delivers government-funded aged care services to help older people to stay at home for longer. It replaced the home care package program on 1 November 2025.

Services and supports are split into the following categories:

Clinical support



Personal medical services such as nursing or allied health to support your health needs.

- ✓ Nursing
- ✓ Allied Health
- ✓ Therapeutic services
- ✓ Nutrition
- ✓ Care management

Independence support



Assistance like personal care, social support or transport to keep you moving

- ✓ Personal care
- ✓ Social support and community engagement
- ✓ Therapeutic services for independent living
- ✓ Respite care
- ✓ Transport

Everyday living



Maintaining routine through cleaning gardening or meals delivered

- ✓ Domestic assistance
- ✓ Essential home maintenance and repairs
- ✓ Meal preparation and delivery

New funding levels

The Support at Home program introduces eight levels of funding, replacing the current four Home Care Package levels. Each level comes with an estimated annual budget between \$10,731 to \$78,106.35, allocated in quarterly instalments.

Under the new program your care management fees are now capped at 10%. Limits on administration fees ensure **more of your funding** goes towards actual care, not overheads. You can carry over up to \$1,000 or 10% of your quarterly care budget- whichever is greater. Any unspent funds from your care package before 31 October 2025 will transition with you.

Currently, the government is releasing 60% of approved aged care funding for around 10 weeks so people can access essential services while they wait for full funding allocation.

Support at Home classifications	Quarterly budget	Annual amount
1	\$2,682.75	\$10,731.00
2	\$4,008.61	\$16,034.45
3	\$5,491.43	\$21,965.70
4	\$7,424.10	\$29,696.40
5	\$9,924.35	\$39,697.40
6	\$12,028.58	\$48,114.30
7	\$14,537.04	\$58,148.15
8	\$19,526.59	\$78,106.35

Transitioned HCP levels	Quarterly budget	Approx. annual budget
1	\$2,746.63	\$10,986.50
2	\$4,829.86	\$19,319.45
3	\$10,513.83	\$42,055.30
4	\$15,939.55	\$63,758.20

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How much will I pay?

Services Australia will determine how much you'll contribute toward each service based on your income and assets assessment. Below is an estimate of what these co-payment percentages may look like - please note the actual rate you pay will vary based on your financial situation.

- Clinical services (such as nursing) are fully funded - no co-payment.
- Independence services (for example personal care, transport) might require a co-payment in the range of 5% to 50%.
- Everyday living services (such as cleaning, gardening, meal preparation) may attract a higher co-payment, estimated to be between 17.5% to 80%.
- Restorative Care, Assistive Technology/Home Modifications, and End of Life services are also subject to co-contributions, as they include clinical, independence, and everyday living services.

Full pensioner

What you pay:

- Clinical support - 0%
- Independence services = 5%
- Everyday living services = 17.5%

Part pensioner & Self-funded CHSC holder

What you pay:

- Clinical support - 0%
- Independence services = 5 - 50%
- Everyday living services = 17.5 - 80%

Self-funded retiree

What you pay:

- Clinical support - 0%
- Independence services = 50%
- Everyday living services = 80%

For a clearer estimate of your potential fees, you can visit the My Aged Care website and use their Fee Estimator tool to calculate your costs:

Fee estimator: [How much will I pay? | My Aged Care](https://www.wmq.org.au/community-home-care-assistance/support-at-home-calculator)

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Short-term pathways

In addition to your ongoing Support at Home services, you may also be eligible to receive short-term support or equipment to meet your needs.



Assistive technology and home modifications scheme

This funding covers home modifications or equipment tailored to your assessed needs, helping you stay safe and independent.



Restorative care pathway

Up to 16 weeks of intensive allied health and nursing care to help you get back on your feet, regain independence, and prevent higher level of ongoing care.



End-of-life pathway

Extra in-home care funding for 12 weeks for people with three months or less to live, helping them remain at home if they wish.

If you'd like more information about Wesley Mission Queensland fees and services, please contact our team directly at 1800 448 448.