Crisis Relief and Housing and Homelessness Q&A’s

**Question:** Can I get assistance with food?

**Answer:** Wesley Mission Queensland can offer emergency relief at our drop in centre in Fortitude Valley. Our relief hub can provide food parcels, daily lunch packs and vouchers for pharmacy scripts for urgent medication.  If you are planning on attending, please call ahead to double check they are open, and take with you photo ID and a concession/healthcare card.

Wesley Mission Brisbane Relief Hub

316 St Paul's Terrace, Fortitude Valley

07 3216 1579

I think that would be used for financial assistance/food vouchers/fuel etc

**Question:** Can you give me information about Residential Aged Care?

**Answer:** Thank you for enquiring about Residential Aged Care at Wesley Mission Queensland (WMQ).

Our [12 Residential Aged Care communities](https://www.wmq.org.au/residential-aged-care/brisbane-communities) in Brisbane include high-care communities, with some offering specialist Dementia care.

Currently most of our homes are full with waitlists in place. We are happy to process an application for care with us, though approval (if obtained) may be for a waitlist initially.

If the need for care is urgent, we would suggest you continue exploring other organisations, in case WMQ is unable to help. Wait times will vary depending on the home, and which room becomes available.

If you would like more information or to submit an application for out waitlist, please reply and advise.

**Question:** Do you help with emergency accommodation?

**Answer:** As a not-for-profit organisation, WMQ is funded to provide direct assistance for housing support under specific circumstances and in some specific areas.

Regrettably, we are not able to provide direct assistance in this instance as we do not have a program that can assist with crisis accommodation.

Please reach out to the below provider for assistance:

**Homeless Hotline**

**1800 474 753**

Homeless Hotline is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness.